Table 5-A7-1. Gap analysis checklist

No.	Aspect to be analysed or question to be answered	Answer	Status of implementation
Compo	nent 1 — SAFETY POLICY AND OBJECTIVES		
Elemen	t 1.1 — Management commitment and responsibility		
1.1-1	Is there a safety policy in place? [5.3.7 to 5.3.15; 5.5.3]	☐ Yes ☐ No ☐ Partial	
1.1-2	Does the safety policy reflect senior management's commitment regarding safety management? [5.3.7 to 5.3.15]	☐ Yes ☐ No ☐ Partial	
1.1-3	Is the safety policy appropriate to the size, nature and complexity of the organization? [5.3.7 to 5.3.15]	☐ Yes ☐ No ☐ Partial	
1.1-4	Is the safety policy relevant to aviation safety? [5.3.7 to 5.3.15]	☐ Yes ☐ No ☐ Partial	

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1.1-5	Is the safety policy signed by the accountable executive? [5.3.7 to 5.3.15; 5.5.3]	☐ Yes ☐ No ☐ Partial	
1.1-6	Is the safety policy communicated, with visible endorsement, throughout the [Organization]? [5.5.3]	☐ Yes ☐ No ☐ Partial	
1.1-7	Is the safety policy periodically reviewed to ensure it remains relevant and appropriate to the [Organization]? [5.5.3]	☐ Yes ☐ No ☐ Partial	
Elemen	t 1.2 — Safety accountabilities		
1.2-1	Has [Organization] identified an accountable executive who, irrespective of other functions, shall have ultimate responsibility and accountability, on behalf of the [Organization], for the implementation and maintenance of the SMS? [5.3.16 to 5.3.26; 5.5.2]	☐ Yes ☐ No ☐ Partial	
1.2-2	Does the accountable executive have full control of the financial and human resources required for the operations authorized to be conducted under the operations certificate? [5.3.16 to 5.3.26]	☐ Yes ☐ No ☐ Partial	
1.2-3	Does the Accountable Executive have final authority over all aviation activities of his organization? [5.3.16 to 5.3.26]	☐ Yes ☐ No ☐ Partial	
1.2-4	Has [Organization] identified and documented the safety accountabilities of management as well as operational personnel, with respect to the SMS? [5.3.16 to 5.3.26]	☐ Yes ☐ No ☐ Partial	
1.2-5	Is there a safety committee or review board for the purpose of reviewing SMS and safety performance? [5.3.27 to 5.3.33; Appendix 4]	☐ Yes ☐ No ☐ Partial	
1.2-6	Is the safety committee chaired by the accountable executive or by an appropriately assigned deputy, duly substantiated in the SMS manual? [5.3.27 to 5.3.33; Appendix 4]	☐ Yes ☐ No ☐ Partial	
1.2-7	Does the safety committee include relevant operational or departmental heads as applicable? [5.3.27 to 5.3.33; Appendix 4]	☐ Yes ☐ No ☐ Partial	
1.2-8	Are there safety action groups that work in conjunction with the safety committee (especially for large/complex organizations)? [5.3.27 to 5.3.33; Appendix 4]	☐ Yes ☐ No ☐ Partial	

No.	Aspect to be analysed or question to be answered	Answer	Status of implementation	
Element 1.3 — Appointment of key safety personnel				
1.3-1	Has [Organization] appointed a qualified person to manage and oversee the day-to-day operation of the SMS? [5.3.27 to 5.3.33; 5.5.2; Appendix 2]	☐ Yes ☐ No ☐ Partial		
1.3-2	Does the qualified person have direct access or reporting to the accountable executive concerning the implementation and operation of the SMS? [5.3.27 to 5.3.33; 5.5.2; Appendix 2, 6.1]	☐ Yes ☐ No ☐ Partial		
1.3-3	Does the manager responsible for administering the SMS hold other responsibilities that may conflict or impair his role as SMS manager? [Appendix 2, 6.4]	☐ Yes ☐ No ☐ Partial		
1.3-4	Is the SMS manager's position a senior management position not lower than or subservient to other operational or production positions? [Appendix 2, 6.4]	☐ Yes ☐ No ☐ Partial		
Elemen	t 1.4 — Coordination of emergency response planning			
1.4-1	Does [Organization] have an emergency response/contingency plan appropriate to the size, nature and complexity of the organization? [Appendix 3]	☐ Yes ☐ No ☐ Partial		
1.4-2	Does the emergency/contingency plan address all possible or likely emergency/crisis scenarios relating to the organization's aviation product or service deliveries? [Appendix 3, 4 f)]	☐ Yes ☐ No ☐ Partial		
1.4-3	Does the ERP include procedures for the continuing safe production, delivery or support of its aviation products or services during such emergencies or contingencies? [Appendix 3, 4 e)]	☐ Yes ☐ No ☐ Partial		
1.4-4	Is there a plan and record for drills or exercises with respect to the ERP? [Appendix 3, 5 c)]	☐ Yes ☐ No ☐ Partial		
1.4-5	Does the ERP address the necessary coordination of its emergency response/contingency procedures with the emergency/response contingency procedures of other organizations where applicable? [Appendix 3, 4 d)]	☐ Yes ☐ No ☐ Partial		
1.4-6	Does [Organization] have a process to distribute and communicate the ERP to all relevant personnel, including relevant external organizations? [Appendix 3, 5 d)]	☐ Yes ☐ No ☐ Partial		

No.	Aspect to be analysed or question to be answered	Answer	Status of implementation
1.4-7	Is there a procedure for periodic review of the ERP to ensure its continuing relevance and effectiveness? [Appendix 3, 5 f)]	☐ Yes ☐ No ☐ Partial	
Elemen	t 1.5 — SMS documentation		
1.5-1	Is there a top-level SMS summary or exposition document which is approved by the accountable manager and accepted by the CAA? [5.3.36 to 5.3.38]	☐ Yes ☐ No ☐ Partial	
1.5-2	Does the SMS documentation address the organization's SMS and its associated components and elements? [5.3.36 to 5.3.38; 5.4.1; Appendix 4]	☐ Yes ☐ No ☐ Partial	
1.5-3	Is [Organization] SMS framework in alignment with the regulatory SMS framework? [5.3.36 to 5.3.38; 5.4.1; Appendix 4]	☐ Yes ☐ No ☐ Partial	
1.5-4	Does [Organization] maintain a record of relevant supporting documentation pertinent to the implementation and operation of the SMS? [5.3.36 to 5.3.38; 5.5.5]	□ Yes □ No □ Partial	
1.5-5	Does [Organization] have an SMS implementation plan to establish its SMS implementation process, including specific tasks and their relevant implementation milestones? [5.4.4]	□ Yes □ No □ Partial	
1.5-6	Does the SMS implementation plan address the coordination between the service provider's SMS and the SMS of external organizations where applicable? [5.4.4]	□ Yes □ No □ Partial	
1.5-7	Is the SMS implementation plan endorsed by the accountable executive? [5.4.4; 5.5.2]	☐ Yes ☐ No ☐ Partial	
Compo	nent 2 — SAFETY RISK MANAGEMENT		
Elemen	t 2.1 — Hazard identification		
2.1-1	Is there a process for voluntary hazards/threats reporting by all employees? [5.3.42 to 5.3.52; 5.5.4]	☐ Yes ☐ No ☐ Partial	
2.1-2	Is the voluntary hazard/threats reporting simple, available to all personnel involved in safety-related duties and commensurate with the size of the service provider? [5.3.42 to 5.3.52]	□ Yes □ No □ Partial	

No.	Aspect to be analysed or question to be answered	Answer	Status of implementation
2.1-3	Does [Organization] SDCPS include procedures for incident/accident reporting by operational or production personnel? [5.3.42 to 5.3.52; 5.5.4; Chapter 4, Appendix 3]	☐ Yes ☐ No ☐ Partial	
2.1-4	Is incident/accident reporting simple, accessible to all personnel involved in safety-related duties and commensurate with the size of the service provider? [5.3.42 to 5.3.52; 5.5.4]	☐ Yes ☐ No ☐ Partial	
2.1-5	Does [Organization] have procedures for investigation of all reported incident/accidents? [5.3.42 to 5.3.52; 5.5.4]	☐ Yes ☐ No ☐ Partial	
2.1-6	Are there procedures to ensure that hazards/threats identified or uncovered during incident/accident investigation processes are appropriately accounted for and integrated into the organization's hazard collection and risk mitigation procedure? [2.13.9; 5.3.50 f); 5.5.5]	☐ Yes ☐ No ☐ Partial	
2.1-7	Are there procedures to review hazards/threats from relevant industry reports for follow-up actions or risk evaluation where applicable? [5.3.5.1]	□ Yes □ No □ Partial	
Elemen	t 2.2 — Safety risk assessment and mitigation		
2.2-1	Is there a documented hazard identification and risk mitigation (HIRM) procedure involving the use of objective risk analysis tools? [2.13; 2.14; 5.3.53 to 5.3.61]	□ Yes □ No □ Partial	
2.2-2	Is the risk assessment reports approved by departmental managers or at a higher level where appropriate? [2.15.5; 5.3.53 to 5.3.61]	☐ Yes ☐ No ☐ Partial	
2.2-3	Is there a procedure for periodic review of existing risk mitigation records? [5.5.4]	☐ Yes ☐ No ☐ Partial	
2.2-4	Is there a procedure to account for mitigation actions whenever unacceptable risk levels are identified? [5.5.4]	☐ Yes ☐ No ☐ Partial	
2.2-5	Is there a procedure to prioritize identified hazards for risk mitigation actions? [5.5.4]	☐ Yes ☐ No ☐ Partial	
2.2-6	Is there a programme for systematic and progressive review of all aviation safety-related operations, processes, facilities and equipment subject to the HIRM process as identified by the organization? [5.5.4]	□ Yes □ No □ Partial	

No.	Aspect to be analysed or question to be answered	Answer	Status of implementation	
Component 3 — SAFETY ASSURANCE				
Elemen	t 3.1 — Safety performance monitoring and measurement			
3.1-1	Are there identified safety performance indicators for measuring and monitoring the safety performance of the organization's aviation activities? [5.3.66 to 5.3.73; 5.4.5; 5.5.4; 5.5.5; Appendix 6]	☐ Yes ☐ No ☐ Partial		
3.1-2	Are the safety performance indicators relevant to the organization's safety policy as well as management's high-level safety objectives/goals? [5.3.66 to 5.3.73; 5.4.5; Appendix 6]	☐ Yes ☐ No ☐ Partial		
3.1-3	Do the safety performance indicators include alert/target settings to define unacceptable performance regions and planned improvement goals? [5.3.66 to 5.3.73; 5.4.5; 5.5.4; 5.5.5; Appendix 6]	☐ Yes ☐ No ☐ Partial		
3.1-4	Is the setting of alert levels or out-of-control criteria based on objective safety metrics principles? [5.3.66 to 5.3.73; 5.4.5; Appendix 6]	☐ Yes ☐ No ☐ Partial		
3.1-5	Do the safety performance indicators include quantitative monitoring of high-consequence safety outcomes (e.g. accident and serious incident rates) as well as lower-consequence events (e.g. rate of non-compliance, deviations)? [5.3.66 to 5.3.73; 5.4.5; 5.5.4; 5.5.5; Appendix 6]	☐ Yes ☐ No ☐ Partial		
3.1-6	Are safety performance indicators and their associated performance settings developed in consultation with, and subject to, the civil aviation authority's agreement? [5.3.66 to 5.3.73; 5.4.5.2; 5.5.4; 5.5.5]	☐ Yes ☐ No ☐ Partial		
3.1-7	Is there a procedure for corrective or follow-up action to be taken when targets are not achieved and alert levels are exceeded/breached? [5.4.5; Appendix 6, Table 5-A6-5 b)]	☐ Yes ☐ No ☐ Partial		
3.1-8	Are the safety performance indicators periodically reviewed? [5.4.5; Appendix 6]	☐ Yes ☐ No ☐ Partial		
Element 3.2 — The management of change				
3.2-1	Is there a procedure for review of relevant existing aviation safety-related facilities and equipment (including HIRM records) whenever there are pertinent changes to those facilities or equipment? [5.3.74 to 5.3.77; 5.5.4]	☐ Yes ☐ No ☐ Partial		

Aspect to be analysed or question to be answered	Answer	Status of implementation
Is there a procedure for review of relevant existing aviation safety-related operations and processes (including any HIRM records) whenever there are pertinent changes to those operations or processes? [5.3.74 to 5.3.77; 5.5.4]	☐ Yes ☐ No ☐ Partial	
Is there a procedure for review of new aviation safety-related operations and processes for hazards/risks before they are commissioned? [5.5.4]	☐ Yes ☐ No ☐ Partial	
Is there a procedure for review of relevant existing facilities, equipment, operations or processes (including HIRM records) whenever there are pertinent changes external to the organization such as regulatory/industry standards, best practices or technology? [5.5.4]	☐ Yes ☐ No ☐ Partial	
t 3.3 — Continuous improvement of the SMS		
Is there a procedure for periodic internal audit/assessment of the SMS? [5.3.78 to 5.3.82; 5.5.4; 5.5.5]	☐ Yes ☐ No ☐ Partial	
Is there a current internal SMS audit/assessment plan? [5.3.78 to 5.3.82; 5.5.4; 5.5.5]	☐ Yes ☐ No ☐ Partial	
Does the SMS audit plan include the sampling of completed/existing safety risk assessments? [5.5.5]	☐ Yes ☐ No ☐ Partial	
Does the SMS audit plan include the sampling of safety performance indicators for data currency and their target/alert settings performance? [5.4.5; 5.5.5]	☐ Yes ☐ No ☐ Partial	
Does the SMS audit plan cover the SMS interface with subcontractors or customers where applicable? [5.4.1; 5.5.5]	☐ Yes ☐ No ☐ Partial	
Is there a process for SMS audit/assessment reports to be submitted or highlighted for the accountable manager's attention where appropriate? [5.3.80; 5.5.5]	☐ Yes ☐ No ☐ Partial	
	safety-related operations and processes (including any HIRM records) whenever there are pertinent changes to those operations or processes? [5.3.74 to 5.3.77; 5.5.4] Is there a procedure for review of new aviation safety-related operations and processes for hazards/risks before they are commissioned? [5.5.4] Is there a procedure for review of relevant existing facilities, equipment, operations or processes (including HIRM records) whenever there are pertinent changes external to the organization such as regulatory/industry standards, best practices or technology? [5.5.4] It 3.3 — Continuous improvement of the SMS Is there a procedure for periodic internal audit/assessment of the SMS? [5.3.78 to 5.3.82; 5.5.4; 5.5.5] Is there a current internal SMS audit/assessment plan? [5.3.78 to 5.3.82; 5.5.4; 5.5.5] Does the SMS audit plan include the sampling of completed/existing safety risk assessments? [5.5.5] Does the SMS audit plan include the sampling of safety performance indicators for data currency and their target/alert settings performance? [5.4.5; 5.5.5] Does the SMS audit plan cover the SMS interface with subcontractors or customers where applicable? [5.4.1; 5.5.5] Is there a process for SMS audit/assessment reports to be submitted or highlighted for the accountable manager's attention where appropriate?	Is there a procedure for review of relevant existing aviation safety-related operations and processes (including any HIRM records) whenever there are pertinent changes to those operations or processes? [5.3.74 to 5.3.77; 5.5.4] Is there a procedure for review of new aviation safety-related operations and processes for hazards/risks before they are commissioned? [5.5.4] Is there a procedure for review of relevant existing facilities, equipment, operations or processes (including HIRM records) whenever there are pertinent changes external to the organization such as regulatory/industry standards, best practices or technology? [5.5.4] Is there a procedure for periodic internal audit/assessment of the SMS? Is there a procedure for periodic internal audit/assessment of the SMS? [5.3.78 to 5.3.82; 5.5.4; 5.5.5] Is there a current internal SMS audit/assessment plan? [5.3.78 to 5.3.82; 5.5.4; 5.5.5] Does the SMS audit plan include the sampling of completed/existing safety risk assessments? [5.5.5] Does the SMS audit plan include the sampling of safety performance indicators for data currency and their target/alert settings performance? [5.4.5; 5.5.5] Does the SMS audit plan cover the SMS interface with subcontractors or customers where applicable? Does the SMS audit plan cover the SMS interface with subcontractors or customers where applicable? Is there a process for SMS audit/assessment reports to be submitted or highlighted for the accountable manager's attention where appropriate?

No.	Aspect to be analysed or question to be answered	Answer	Status of implementation		
Compo	Component 4 — SAFETY PROMOTION				
Elemen	Element 4.1 — Training and education				
4.1-1	Is there a programme to provide SMS training/familiarization to personnel involved in the implementation or operation of the SMS? [5.3.86 to 5.3.91; 5.5.5]	☐ Yes ☐ No ☐ Partial			
4.1-2	Has the accountable executive undergone appropriate SMS familiarization, briefing or training? [5.3.86 to 5.3.91; 5.5.5]	☐ Yes ☐ No ☐ Partial			
4.1-3	Are personnel involved in conducting risk mitigation provided with appropriate risk management training or familiarization? [5.3.86 to 5.3.91; 5.5.5]	☐ Yes ☐ No ☐ Partial			
4.1-4	Is there evidence of organization-wide SMS education or awareness efforts? [5.3.86 to 5.3.91; 5.5.5]	☐ Yes ☐ No ☐ Partial			
Elemen	t 4.2 — Safety communication				
4.2-1	Does [Organization] participate in sharing safety information with relevant external industry product and service providers or organizations, including the relevant aviation regulatory organizations? [5.3.92; 5.3.93; 5.5.5]	☐ Yes ☐ No ☐ Partial			
4.2-2	Is there evidence of a safety (SMS) publication, circular or channel for communicating safety (SMS) matters to employees? [5.3.92; 5.3.93; 5.5.5]	☐ Yes ☐ No ☐ Partial			
4.2-3	Are [Organization] SMS manual and related guidance material accessible or disseminated to all relevant personnel? [5.3.92; 5.3.93; 5.5.5]	☐ Yes ☐ No ☐ Partial			